

# Advanced Support Program Membership Agreement

Models 40, 42, 53, 67 and 70 equipped  
with a 91000 SuperControl



This entry form shall serve as a membership agreement for the Advanced Support Program. By signing and submitting this entry form, the customer agrees to the terms and limitations of the program as stated in the program literature. The customer agrees to remain in the program for at least a 12-month period. The program will continue until canceled via signed written notification by the customer or Thermwood Corp. Membership fees can be invoiced for \$225.00 monthly per machine or can be invoiced annually or every 5 years at a discounted rate. (Reference the payment chart below).

<u>Machine Qty.</u>	<u>Annual Fee</u>
1 -----	\$2,500.00 per machine
2 to 5 -----	\$2,250.00 per machine
Over 5 -----	Contact Thermwood
<u>Machine Qty.</u>	<u>5 Year Fee (5 years for the price of 4 years)</u>
1 -----	\$10,000.00 per machine
2 to 5 -----	\$9,000.00 per machine
Over 5 -----	Contact Thermwood
Machine quantities are based on single site locations	

- I Wish To Be Invoiced Monthly
- I Wish To Be Invoiced Annually (Discounted Rate)
- I Wish To Be Invoiced on the 5 Year Plan (Discounted Rate)  
-Full payment required at time of sign up-

## Machines enrolled in the program shall receive the following:

- Virtual Service (A Powerful Audio and Video Troubleshooting Service Link... See Details in Literature)
- SuperControl software upgrades
- SuperControl warranty on parts (Excludes Drive Modules, Frequency Converters, and Air Conditioners)
- Free on-site service labor to repair or replace any part of the Machine or Control proven to be defective (Machine must be connected to Virtual Service, Applies To Machines Residing In The US Only, Excludes routine maintenance items>)
- 20% discount on replacement machine parts from our field service department
- Free Internet downloads of macros, novelty CNC programs and other useful items

<p>_____</p> <p style="text-align: center;">Company Name <u>↑</u></p> <p>_____</p> <p style="text-align: center;">Mailing Address <u>↑</u></p> <p>_____</p> <p style="text-align: center;">Phone # <u>↑</u></p> <p>_____</p> <p style="text-align: center;">Fax # <u>↑</u></p> <p>_____</p> <p style="text-align: center;">E-Mail Address <u>↑</u></p>	<p style="text-align: center;">List qualifying machine(s) for membership <u>↓</u></p> <table border="1" style="width: 100%;"> <tr><td>Serial # :</td></tr> <tr><td>Serial # :</td></tr> <tr><td>Serial # :</td></tr> <tr><td>Serial # :</td></tr> <tr><td>Serial # :</td></tr> <tr><td>Serial # :</td></tr> </table> <p>_____</p> <p style="text-align: center;">Authorized Personnel ( Please Print ) <u>↑</u></p> <p>_____</p> <p style="text-align: center;">Authorized Signature <u>↑</u>      Date <u>↑</u></p>	Serial # :	Serial # :	Serial # :	Serial # :	Serial # :	Serial # :
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Thermwood reserves the right to exclude any company from membership in the program. Thermwood reserves the right to refuse or withdraw membership from any company whose program fees and/or outstanding invoice(s) are more than 30 days past due. Thermwood reserves the right to revoke program benefits during periods when membership fees are past due without reimbursement of said benefits once membership fees are back in good standings. Thermwood also reserves the right to change the fee, cancel the program or change any other aspects of the program at any time with 30 days written notification. Membership fees are invoiced for the upcoming month, not the previous. Sales tax or duties (if applicable) will be billed to customer. Customer pays travel expenses and per diem for all labor warrantees.